TIME: STUDY

ADMIN TRAINING GUIDE



Content

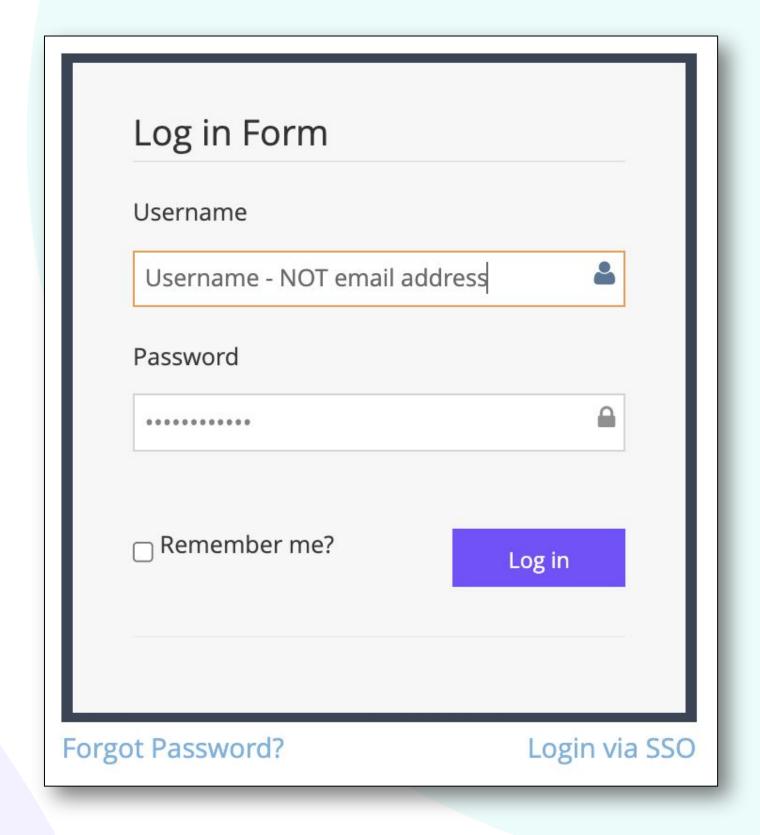
- Logging In & Your Password
- Dashboard
- Quick Nav to:
- 1. Time Studies
- 2. People
- 3. Forms
- 4. System Settings
- 5. Reports
- 6. Resources
- Appendix

Logging In & Your Password



Logging In

- 1) Access the website by clicking the link contained in your "Welcome" email. If you do not have the email (check spam), please <u>create a support ticket.</u>
 - 2) Enter your username (not email address) & password
 - 3) Click Log In



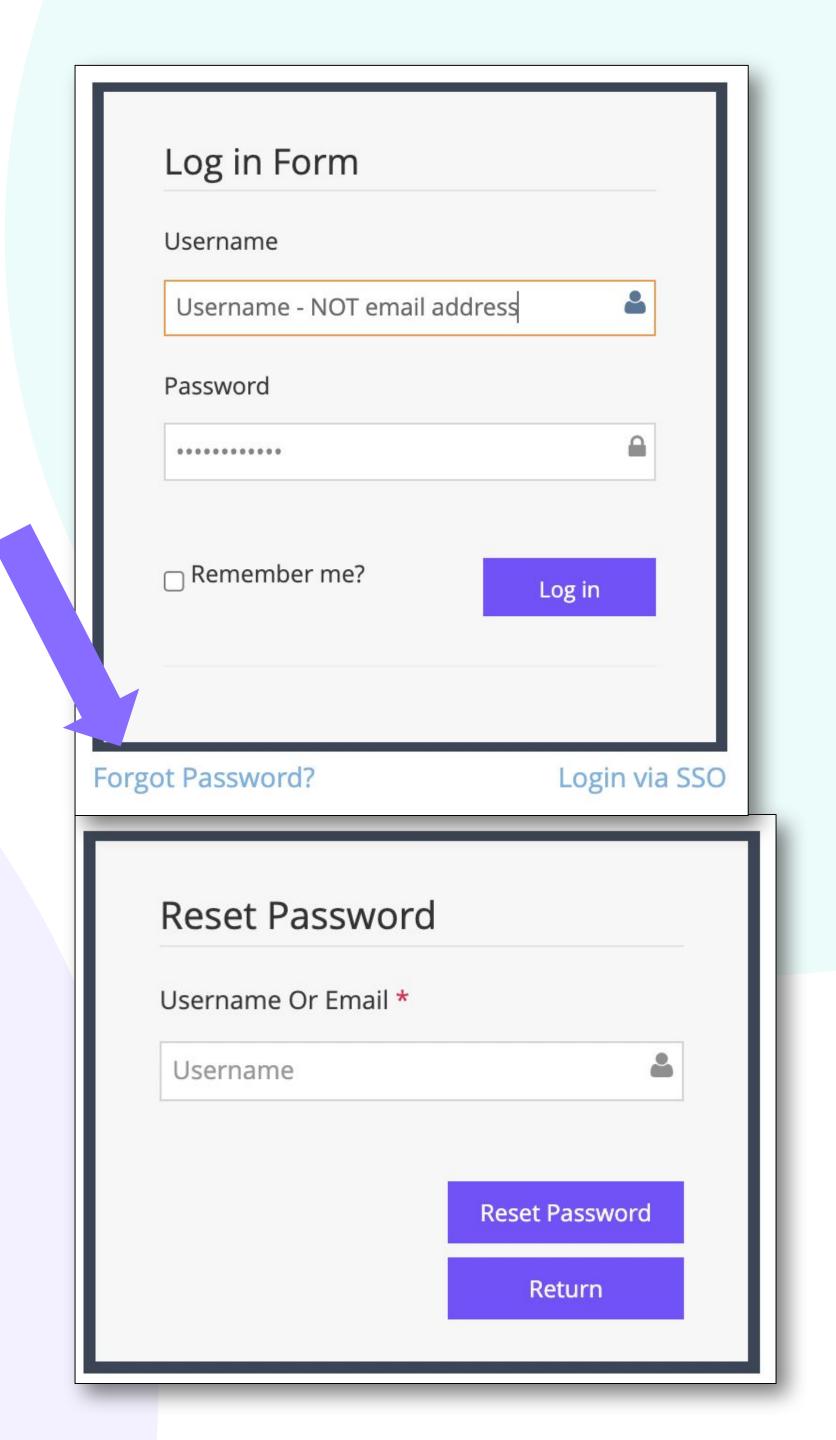
If you have SSO (Single Sign On) ...

You may be asked to log into an internal web portal or intranet site provided by your IT department. In that case, you should follow the instructions provided by your IT/Help Desk staff for accessing your internal portals. Upon successful authentication, that portal should bypass our standard login screen and automatically open your Time Study dashboard. If your facility uses SSO and you are having difficulty accessing the time study website, please contact your IT department or internal support team.

Your Password

- If you have forgotten your password*:
 - 1) Click the "Forgot Password" in the lower left of the standard login screen
 - 2) Enter your username or email address
 - 3) Click "Reset Password"
 - 4) A temporary password will be emailed to you (check spam if you don't see it)
 - 5) Go back to the login screen and type your username and the temp password
 - 6) It's important to change your password in your user profile for security reasons
 *If you use SSO (Single Sign On), please reach out to your IT department or internal support team instead.

If you are locked out, another Time Study Administrator can unlock your account before doing a password reset, or you can <u>create a support ticket</u>.



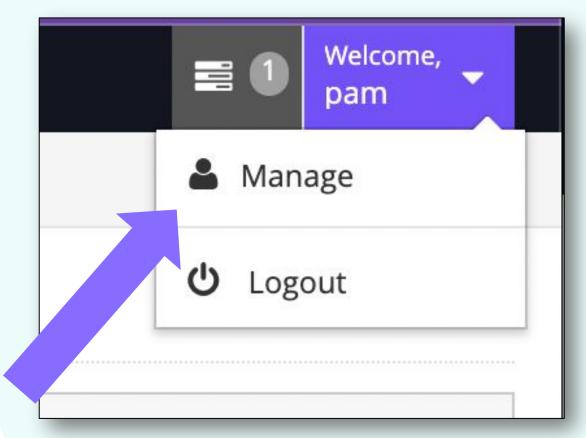
Your Password cont'd

- To change your password*:
 - 1) Log in to your account
 - 2) Click your username at the top right of the screen
 - 3) Click "Manage"
 - 4) Under the section titled "Change password details," type your current password
 - 5) Enter a new password in the bottom two fields

Be sure that your password meets the requirements 8-20 characters long with at least:

- one number
- one upper case letter
- one lower case letter
- one special character

*If you use SSO (Single Sign On), please reach out to your IT department or internal support team instead.



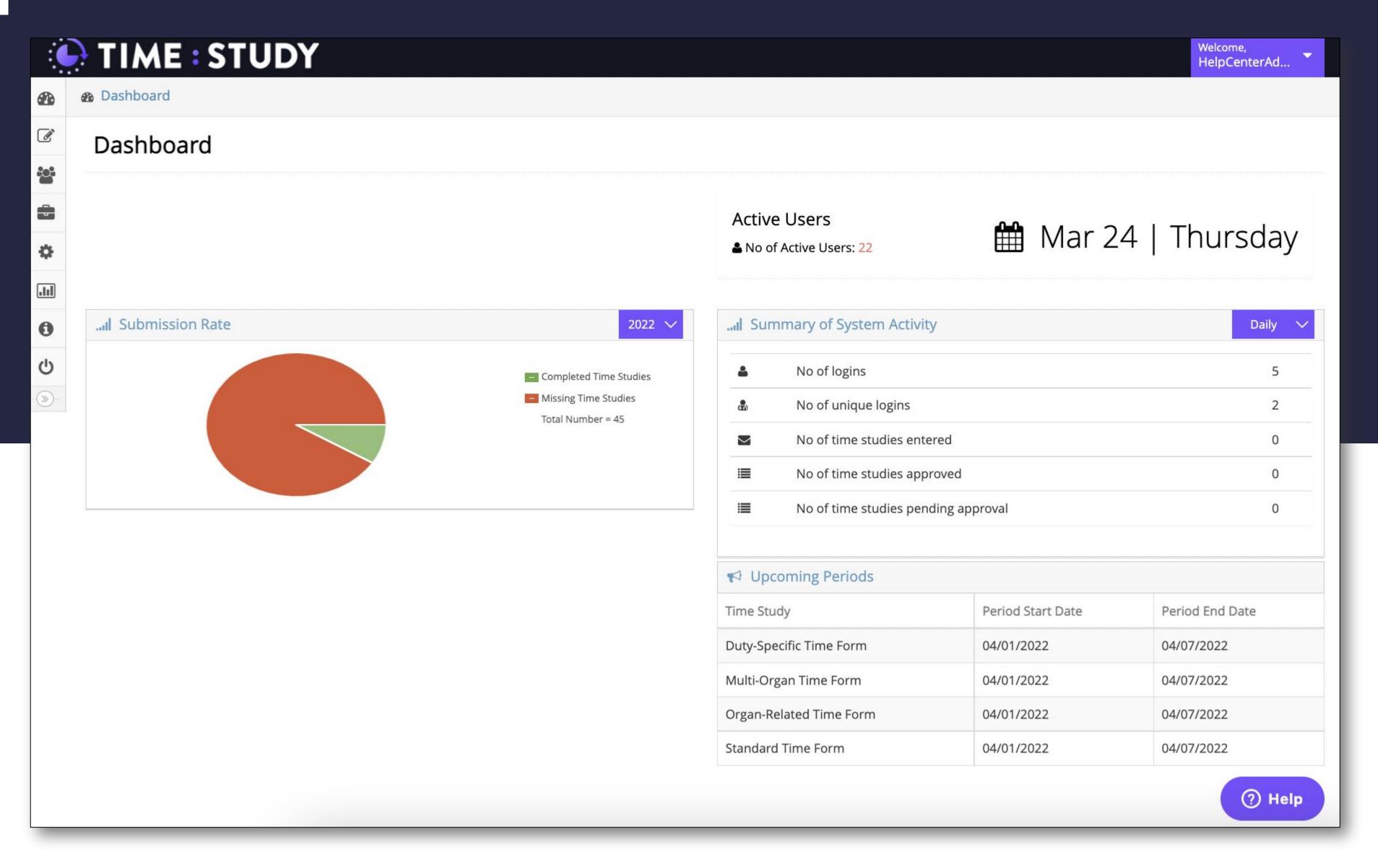
Manage Account.	
You're logged in as pam.	
Update User Profile	
First Name *	4Pam
Middle Name	
Last Name *	Beesly
Email Address *	pam@dundermifflin.com
Secondary Email Address	
	Save Profile
Change password details	
Current password *	
New password *	
Confirm new password *	
	Change password

Dashboard & Quick Nav



Dashboard

Your Admin
Dashboard is
your topline
single-view
executive
summary

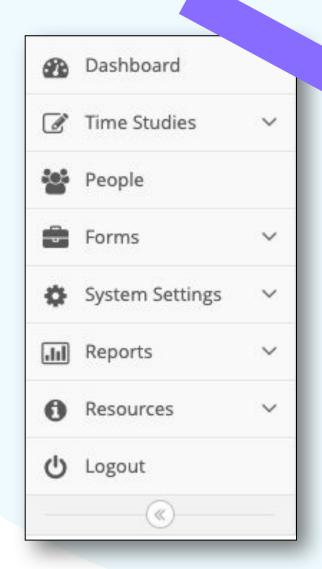


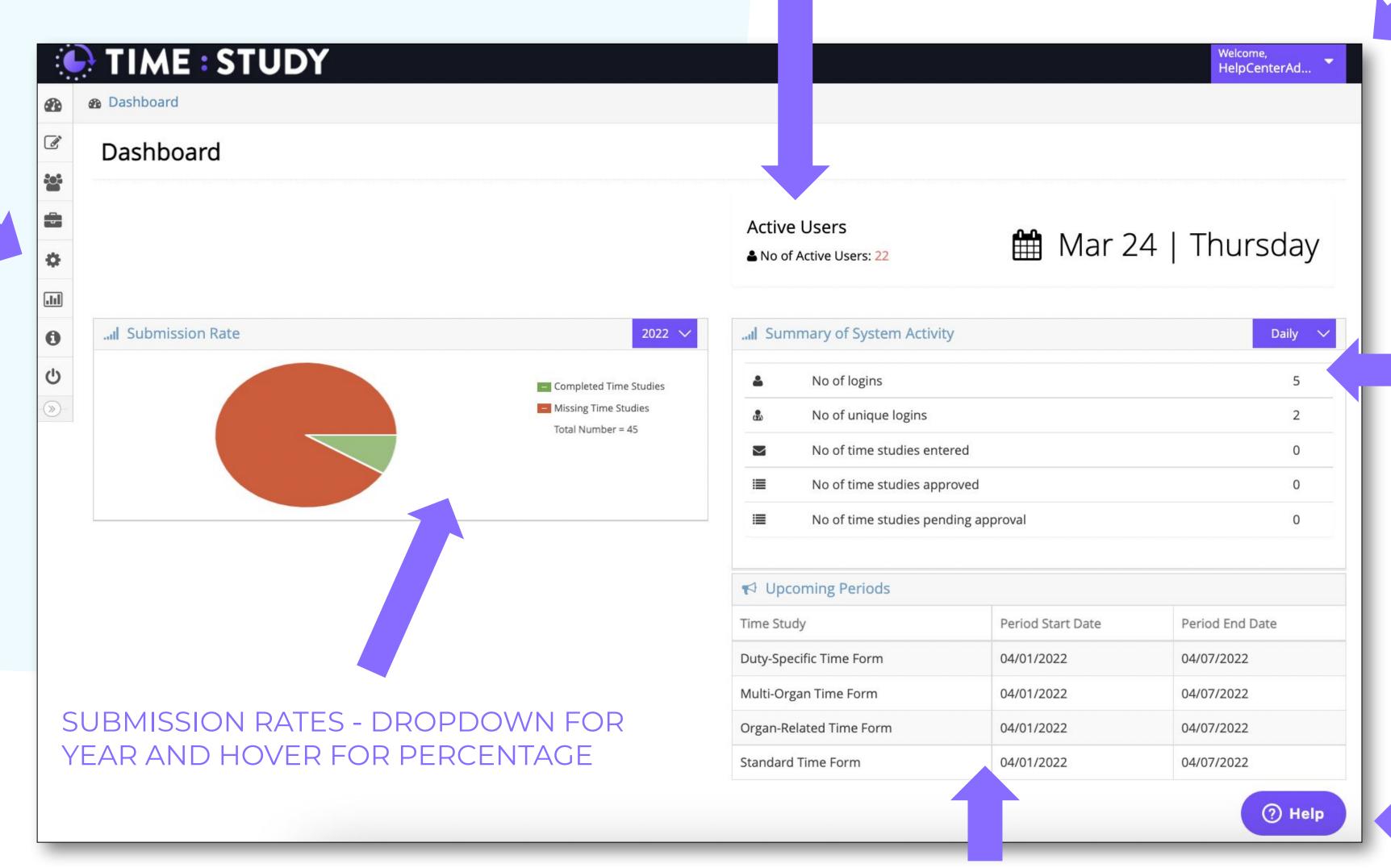
Dashboard

OF ACTIVE USERS

NOTIFICATIONS / MANAGE ACCOUNT

QUICK NAVIGATION MENU



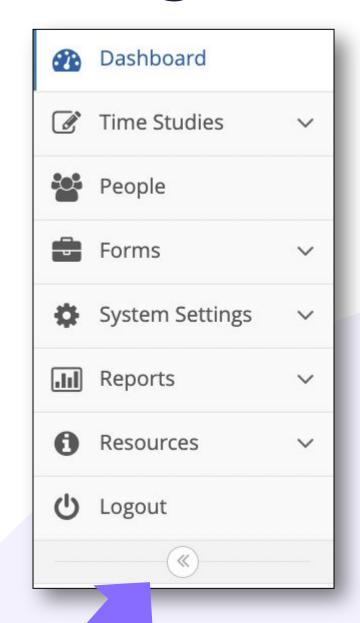


SUMMARY OF SYSTEM ACTIVITY /

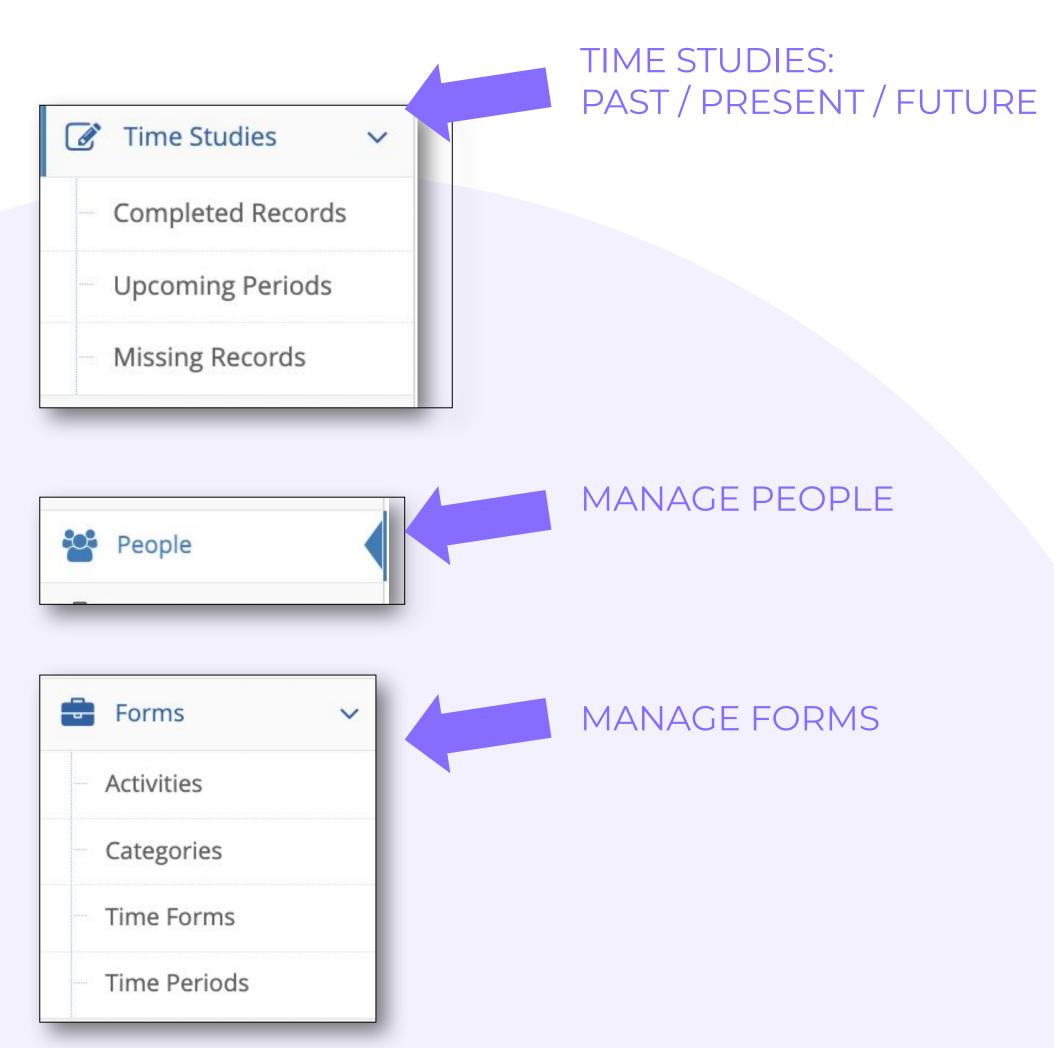
DROPDOWN FOR TIME RANGE

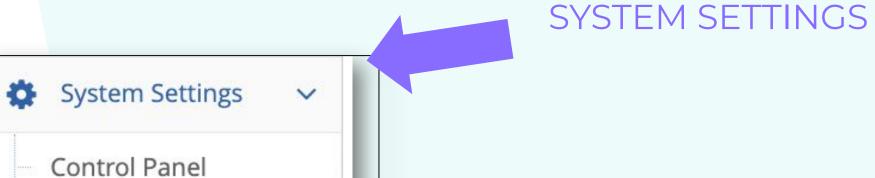
SEARCH THE HELP CENTER

Quick Nav

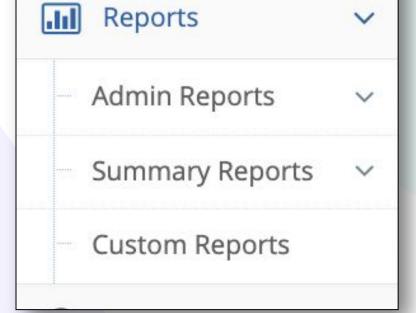


EXPAND THE MENU

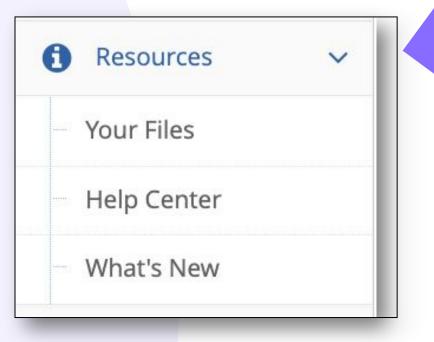




RUN REPORTS



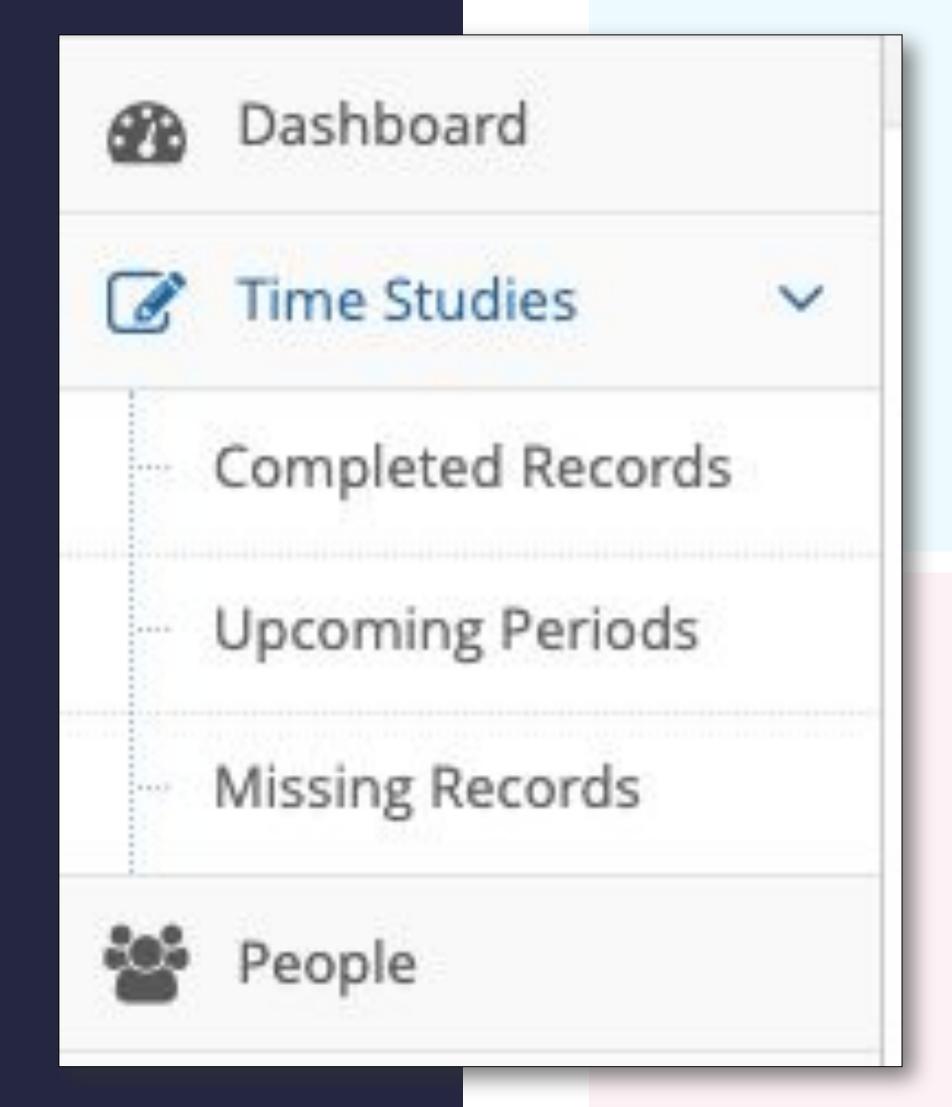
ACCESS RESOURCES



Time Studies



Time Studies

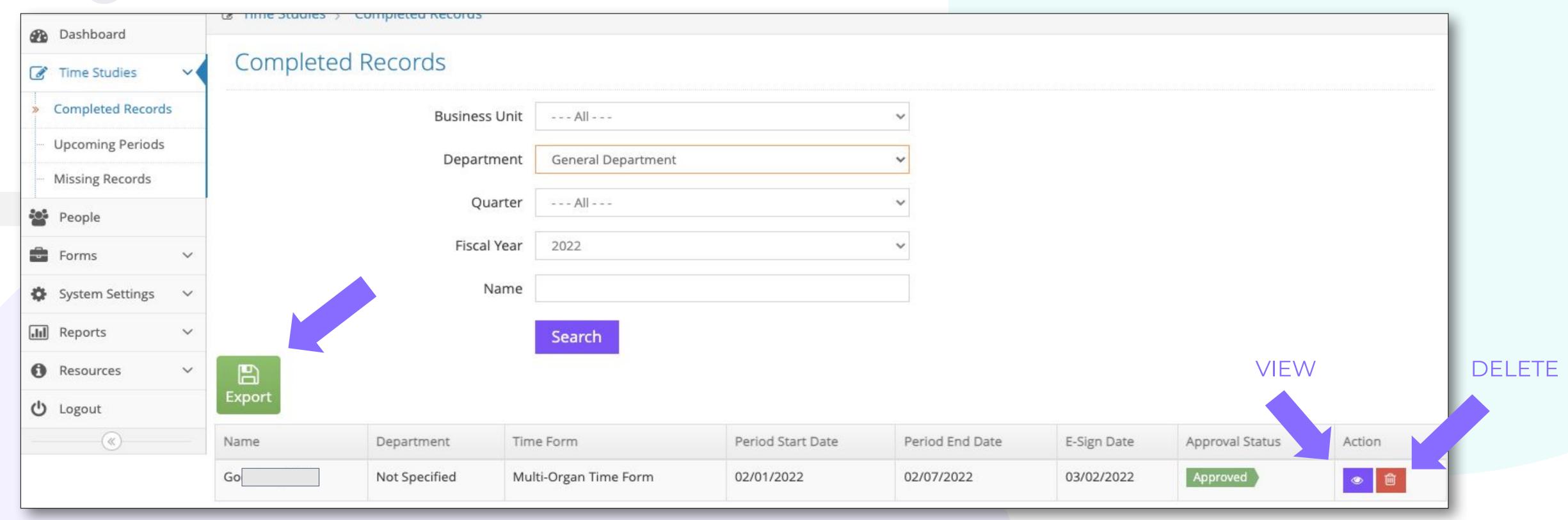


Admins can drill down to see:

- Completed Records
 Filter by Business Unit, Dept, Fiscal Yr, Qtr or Name - view or delete completed records
- Upcoming Periods
 A list view of upcoming time periods
- 3. Missing Records
 Filter by Business Unit, Dept, Fiscal Yr, Qtr or Name see
 records unstarted or on hold, see who the assigned
 Supporter is, open the record to view or add data yourself, or
 extend the deadline of the Time Period

Time Studies cont'd



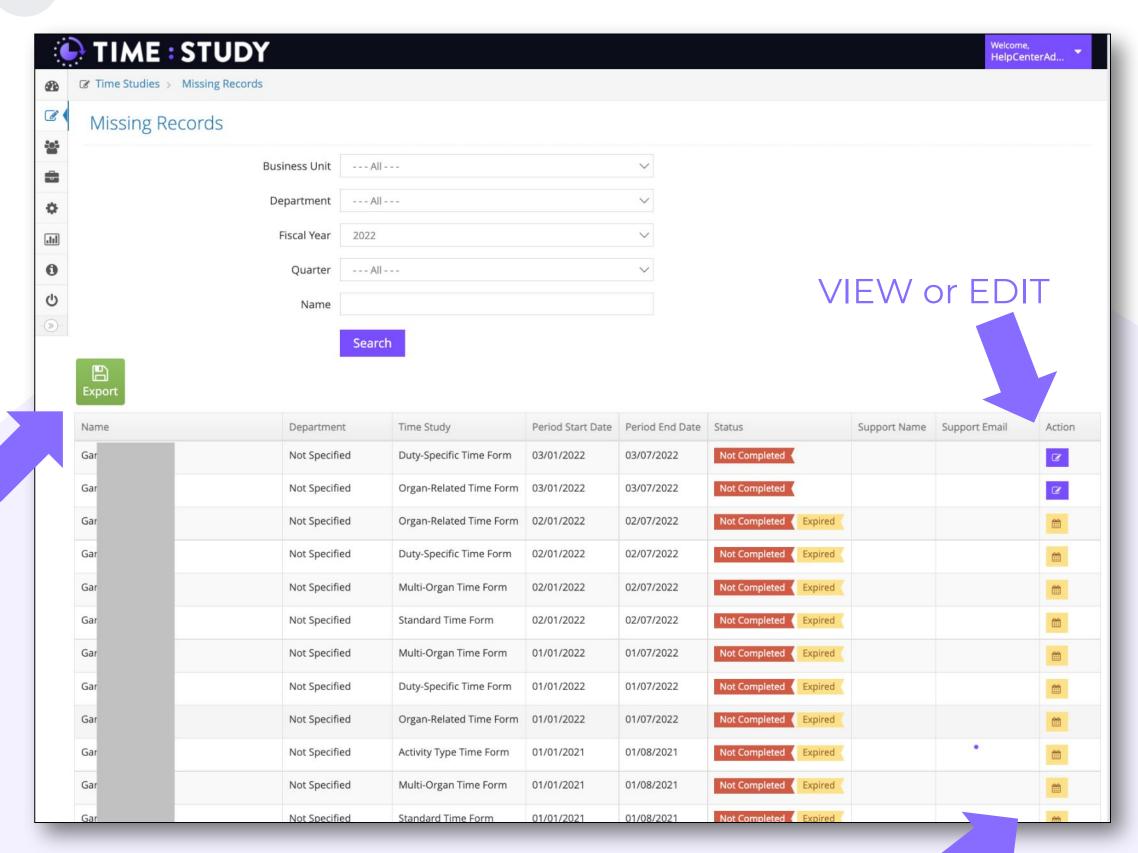




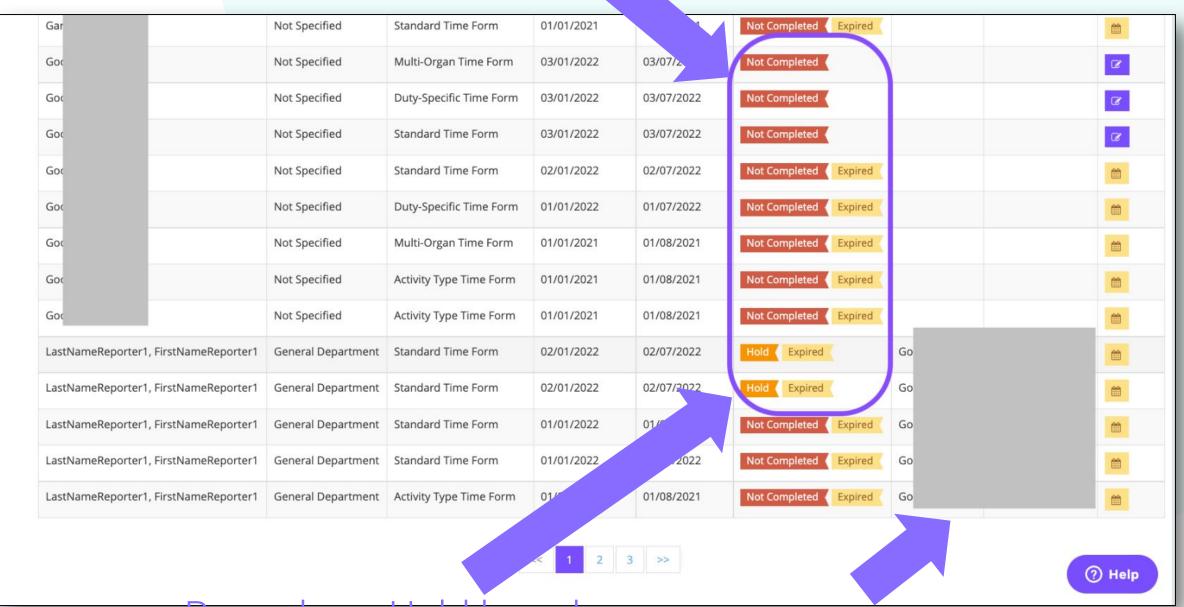
Dashboard	& Time Stadies / Opcoming remous					
	Upcoming Periods					
Completed Records	Time Study	Period Start Date	Period End Date			
Upcoming Periods	Duty-Specific Time Form	04/01/2022	04/07/2022			
··· Missing Records	Multi-Organ Time Form	04/01/2022	04/07/2022			
People	Organ-Related Time Form	04/01/2022	04/07/2022			

Time Studies cont'd





EXTEND deadline on Time Period to reopen expired time studies In addition to Not Completed and Hold statuses, a record may also be marked expired, if past the deadline date.

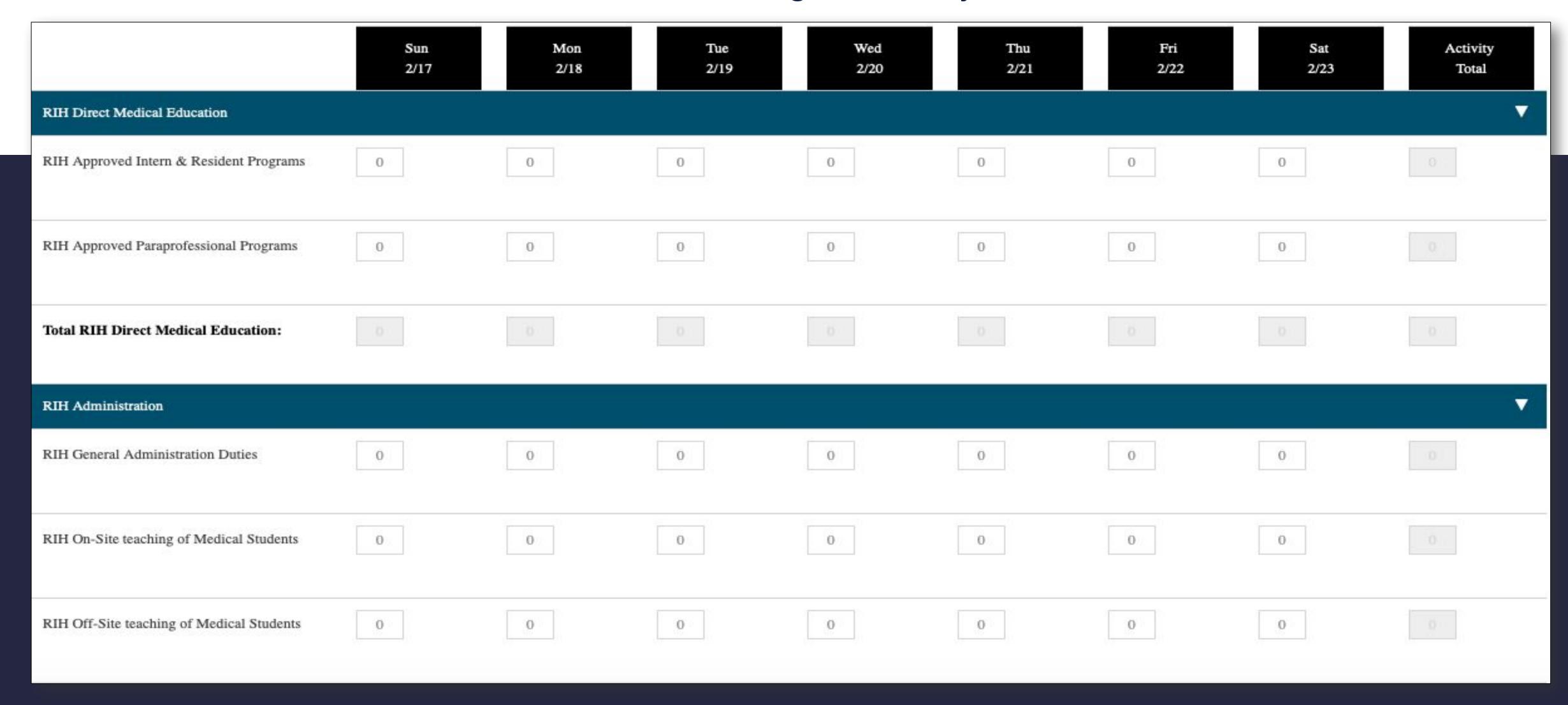


started and saved but not submitted

SUPPORTER'S name and email address

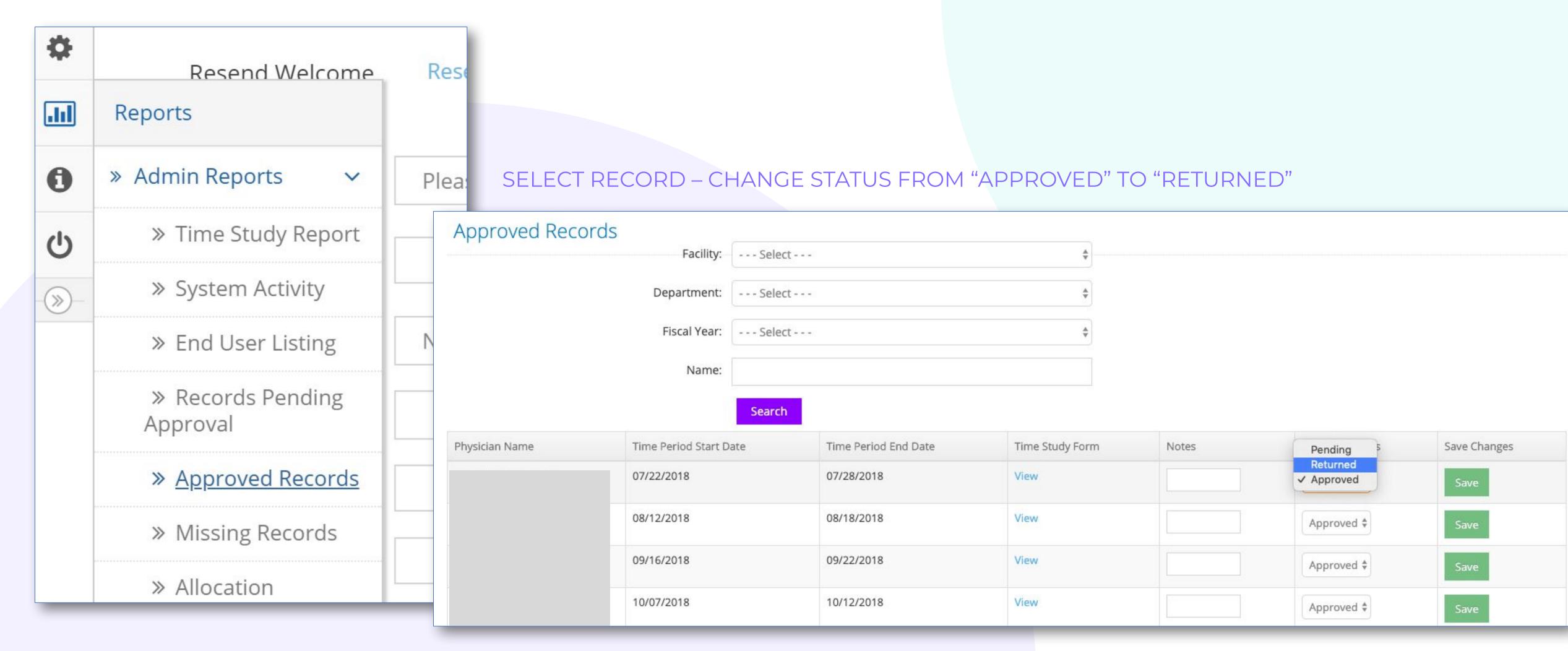
Time Studies cont'd

In the actual Reporter's time study, the Admin (or Supporter) can enter or edit the missing time study record itself



Reopening a Time Study

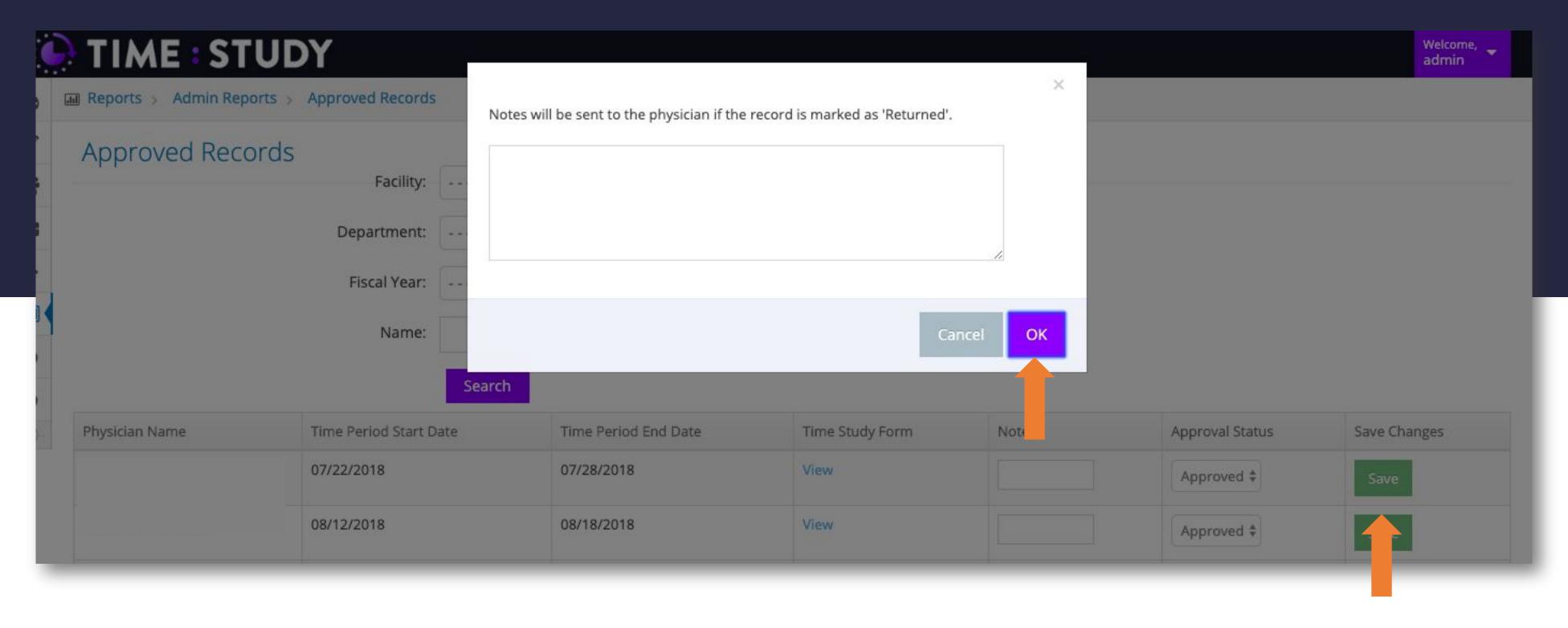
REPORTS – ADMIN REPORTS – APPROVED RECORDS



Reopening a Time Study

CLICK INTO THE "NOTES" FIELD (TO THE LEFT OF THE STATUS FIELD)

AND YOU WILL GET A POPUP TO WRITE WHAT YOU NEED THE REPORTER TO SEE



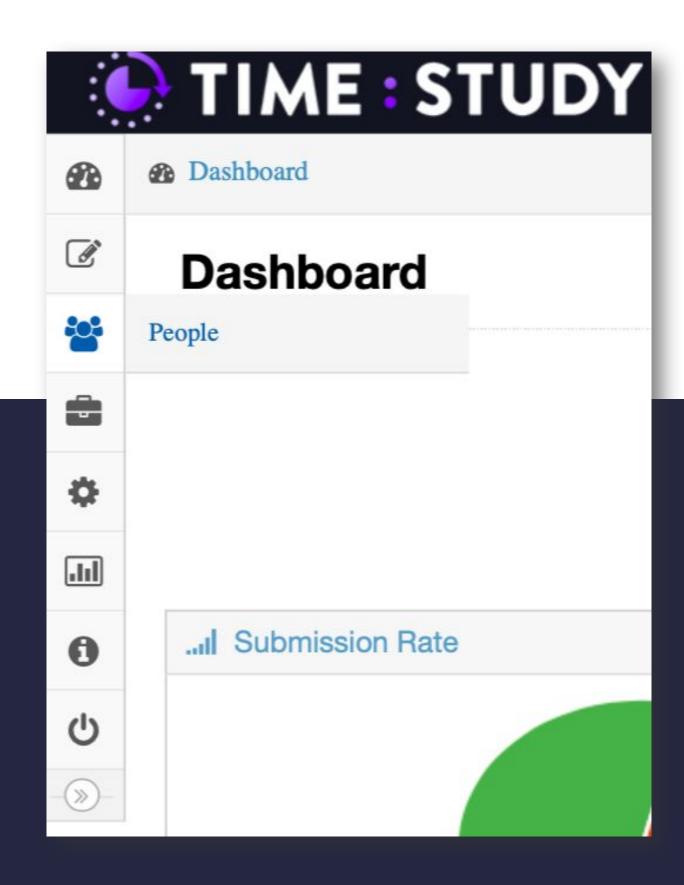
CLICK OK - THEN CLICK SAVE

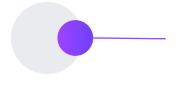
THE REPORTER WILL GET AN EMAIL & BE ABLE TO EDIT AND RESUBMIT THEIR TIME STUDY

People



People



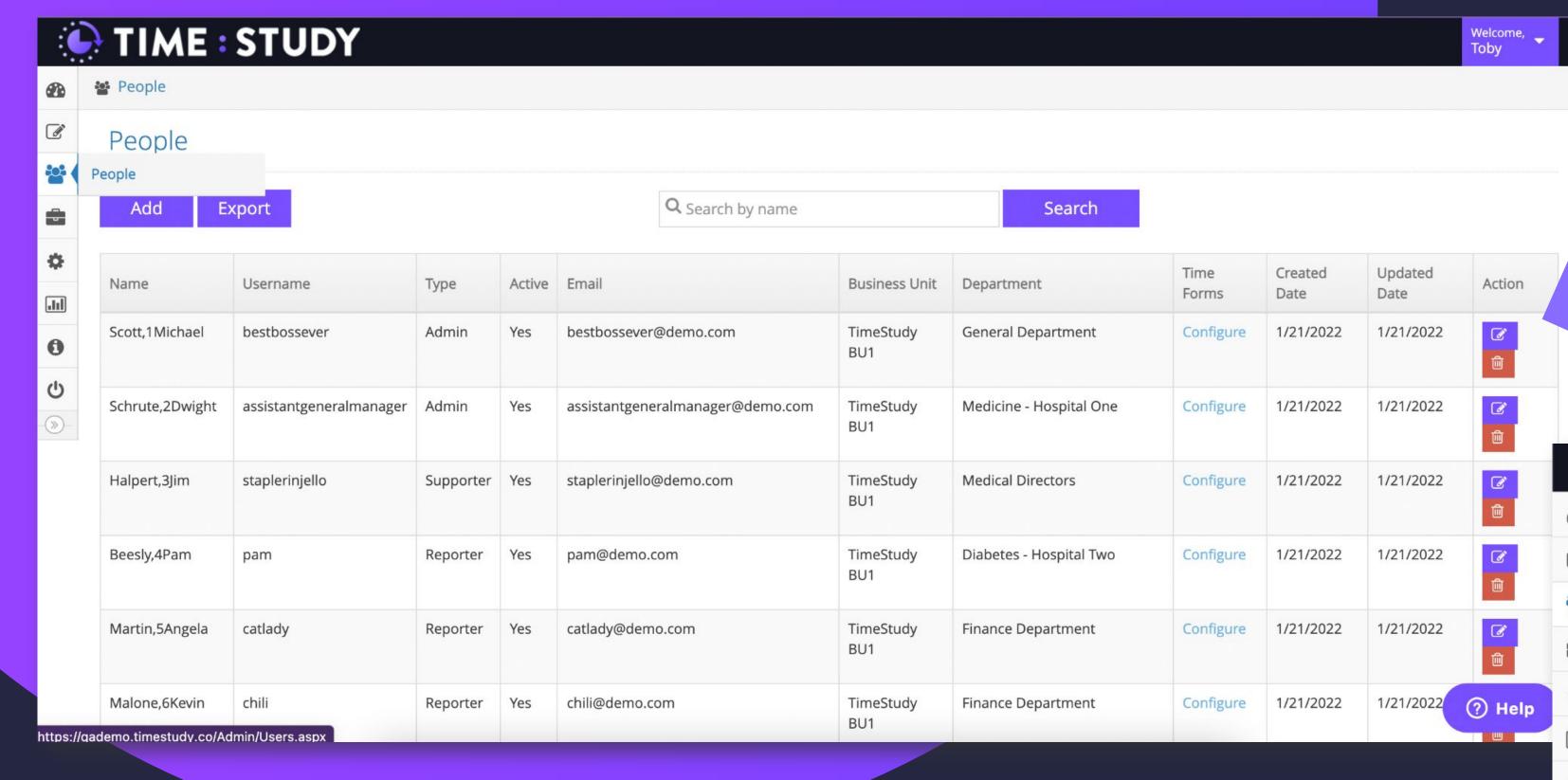


During Implementation, users are added and configured for you by Time Study. After launch, Admins access & maintain the People section.

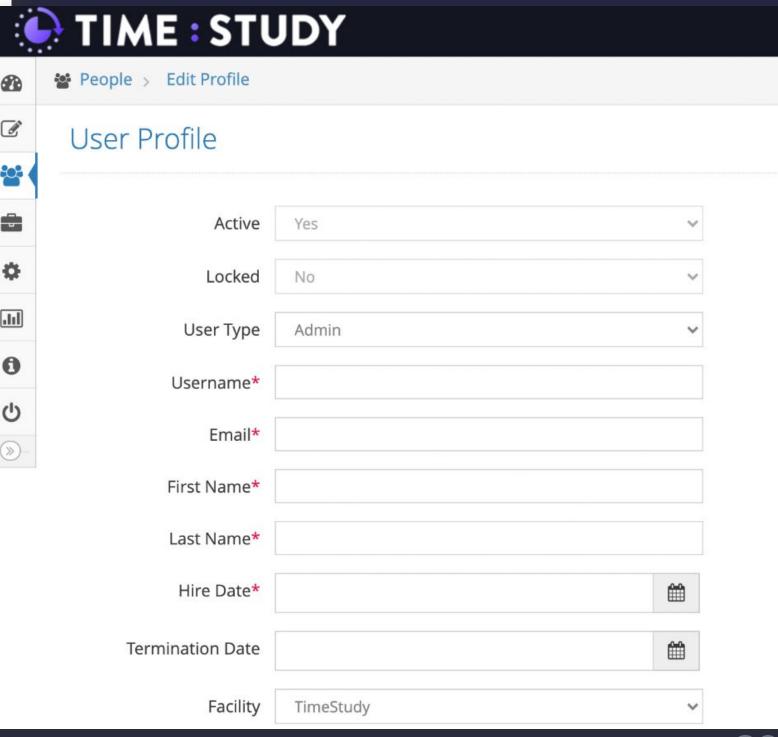
This is where Admins can view, add, edit, & delete the 3 types of users involved with Time Study:

- 1. Admins: These are our users who have global access to the data. They usually do not alter time studies for users, but they run reports for management and analysis of the submitted time studies. Also, they manage all of the system configurations, such as User Creation and Profile Management, Time Form creation, Time Period scheduling, Email notifications, and much more.
- 2. Supporters: Besides filling out their own time studies, they also have the ability to input hours and "Save & Hold" time studies on behalf of Reporters for whom they have Access Rights. When granted additional permissions, they can also "Save & Submit" on their assigned Reporters' behalf. Some Supporters are required to manually review their Reporters' time studies and approve or reopen them. All Supporters can generate reports on their assigned groups of Reporters, departments, and divisions. Supporters may be people such as: Administrative Assistant, Chair, Coordinator, Delegate, Department Administrator, Financial Personnel, Support Staff
- 3. Reporters: The practitioners & staff who need a simple way of collecting their time. They fill out their time studies and can generate reports on their time studies only.

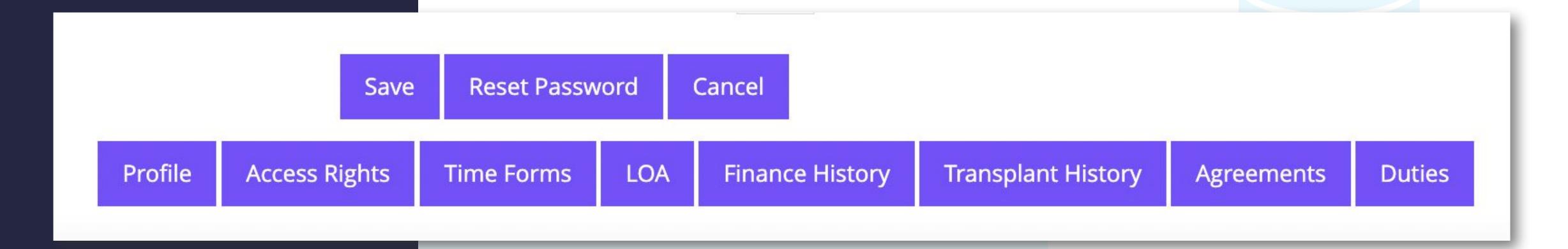
People

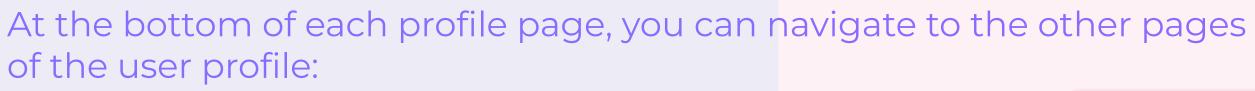


Click the Edit button from the list view in order to enter the User Profile



People cont'd



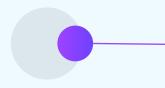


- 1. Profile
- 2. Access Rights assign Reporters to Supporters
- 3. Time Forms assign Time Forms for a user to complete
- 4. LOA schedule leave of absences
- 5. Finance History
- 6. Transplant History
- 7. Agreements
- 8. Duties

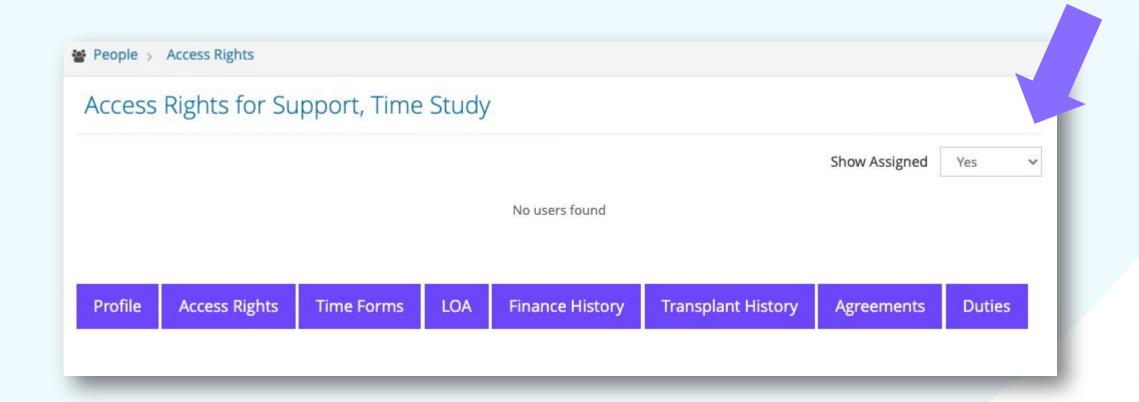


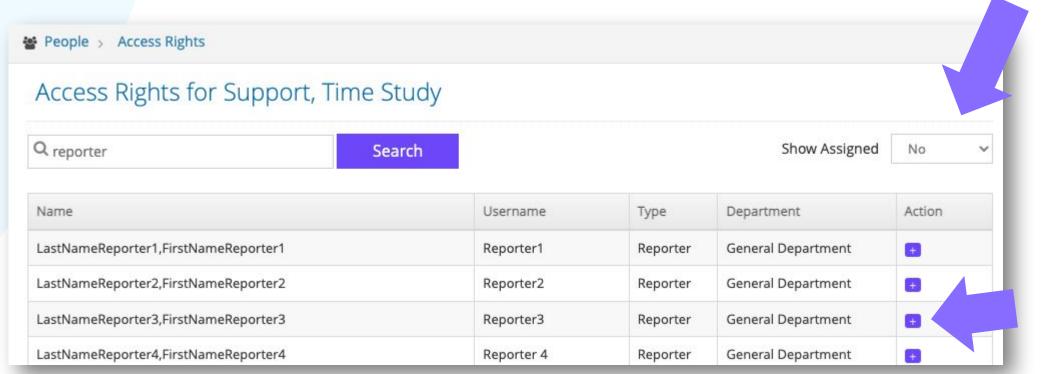
Access Rights

Profile Access Rights Time Forms LOA Finance History Transplant History Agreements Duties



You can assign a Reporter to a Supporter for supervision or assistance filling out their time studies.





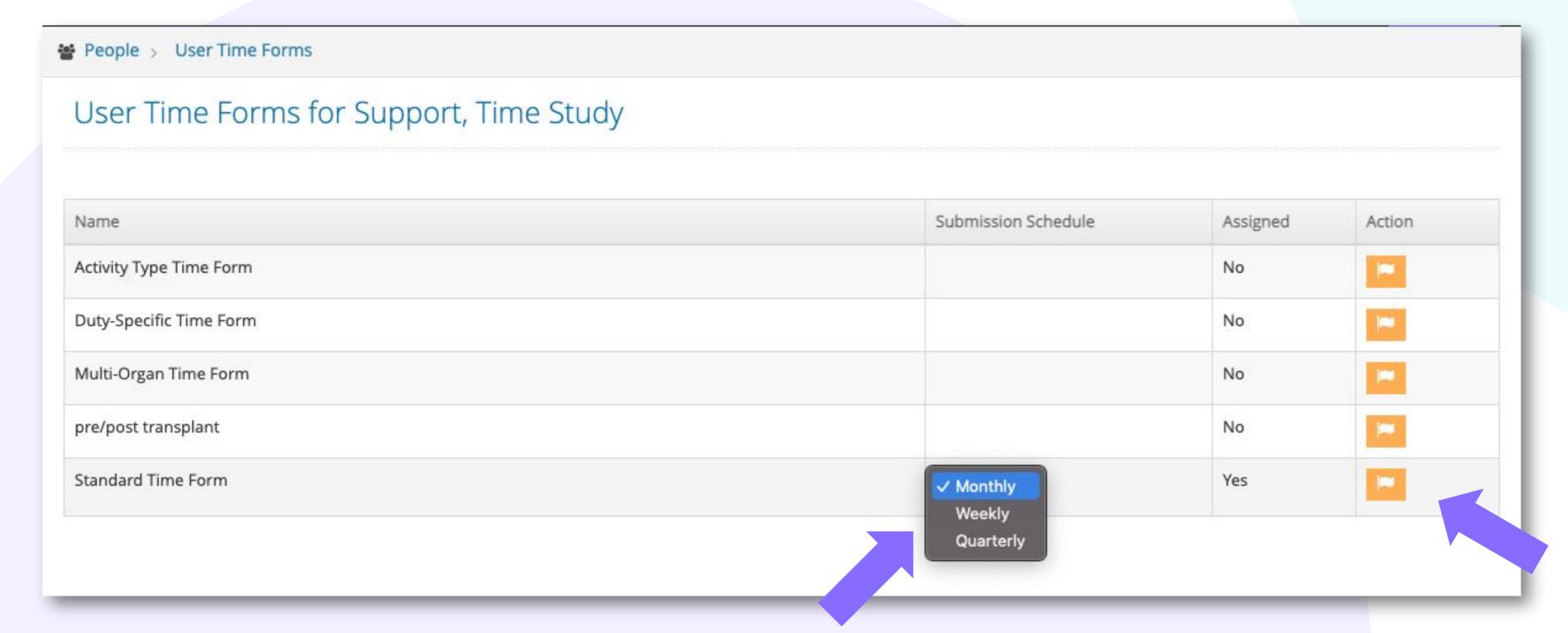


- 1. On a Supporter's profile, click Access Rights in order to assign Reporters to them.
- 2. Change "Show Assigned" to NO in order to find new Reporters to assign.
- 3. Use the + icon on the right side to add them.

Time Forms

Profile Access Rights Time Forms LOA Finance History Transplant History Agreements Duties

You can assign a Time Form for a user to fill out at the designated time periods and frequency.



Click the yellow icon to assign the Time Form to the user.

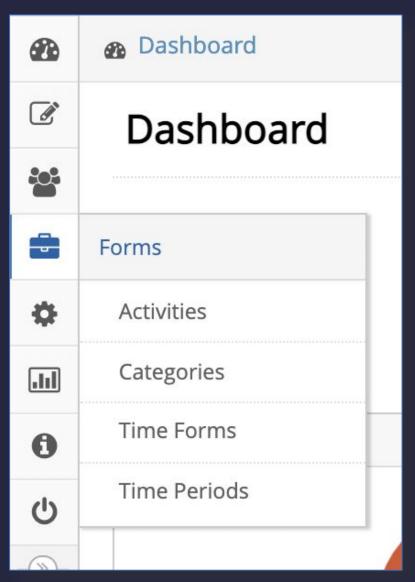
Time studies will be automatically created for the user for the pre-determined Time Periods.

Submission Schedules with an active Time Period are available to select here

Forms

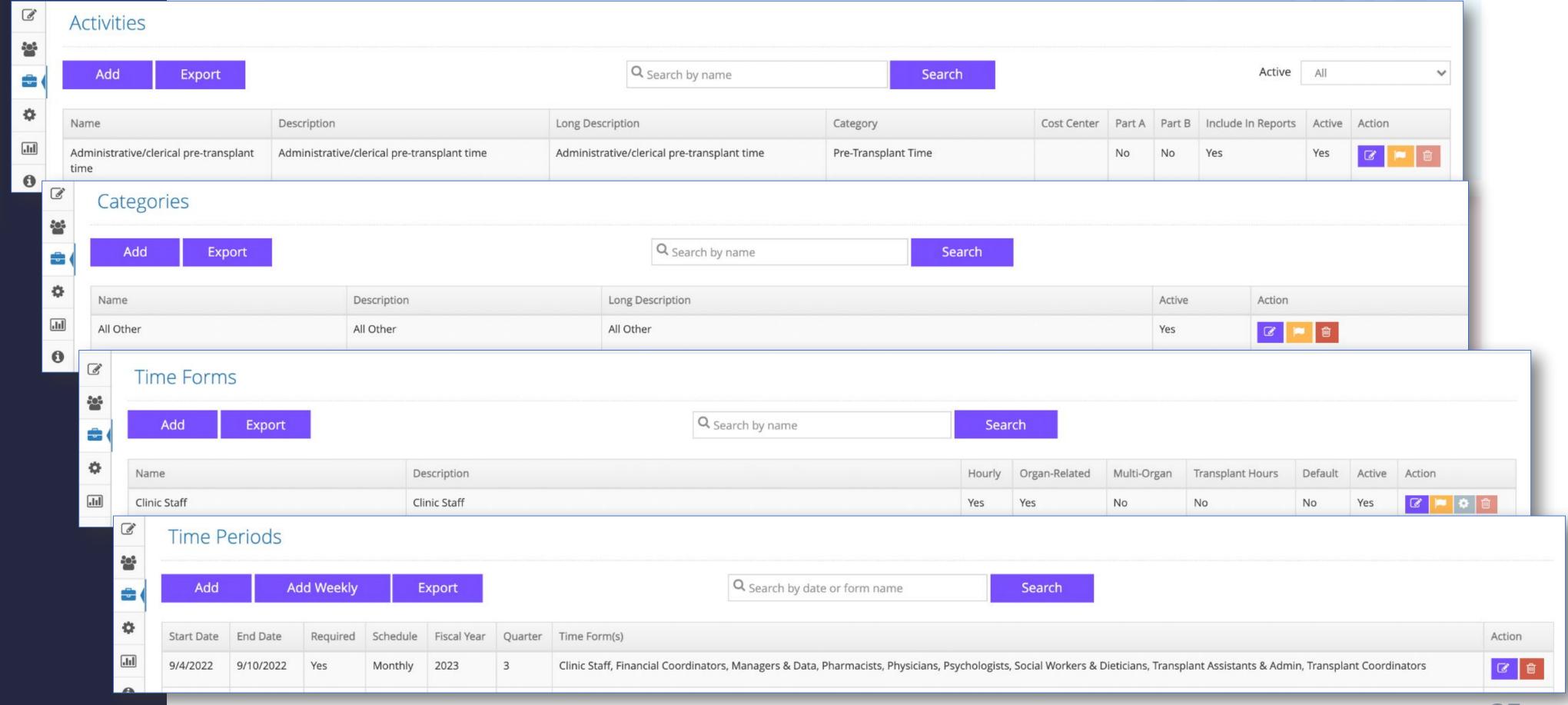


Forms



During Implementation, form setup is configured for you by Time Study. After launch, Admins access & maintain the components necessary for reporting time:

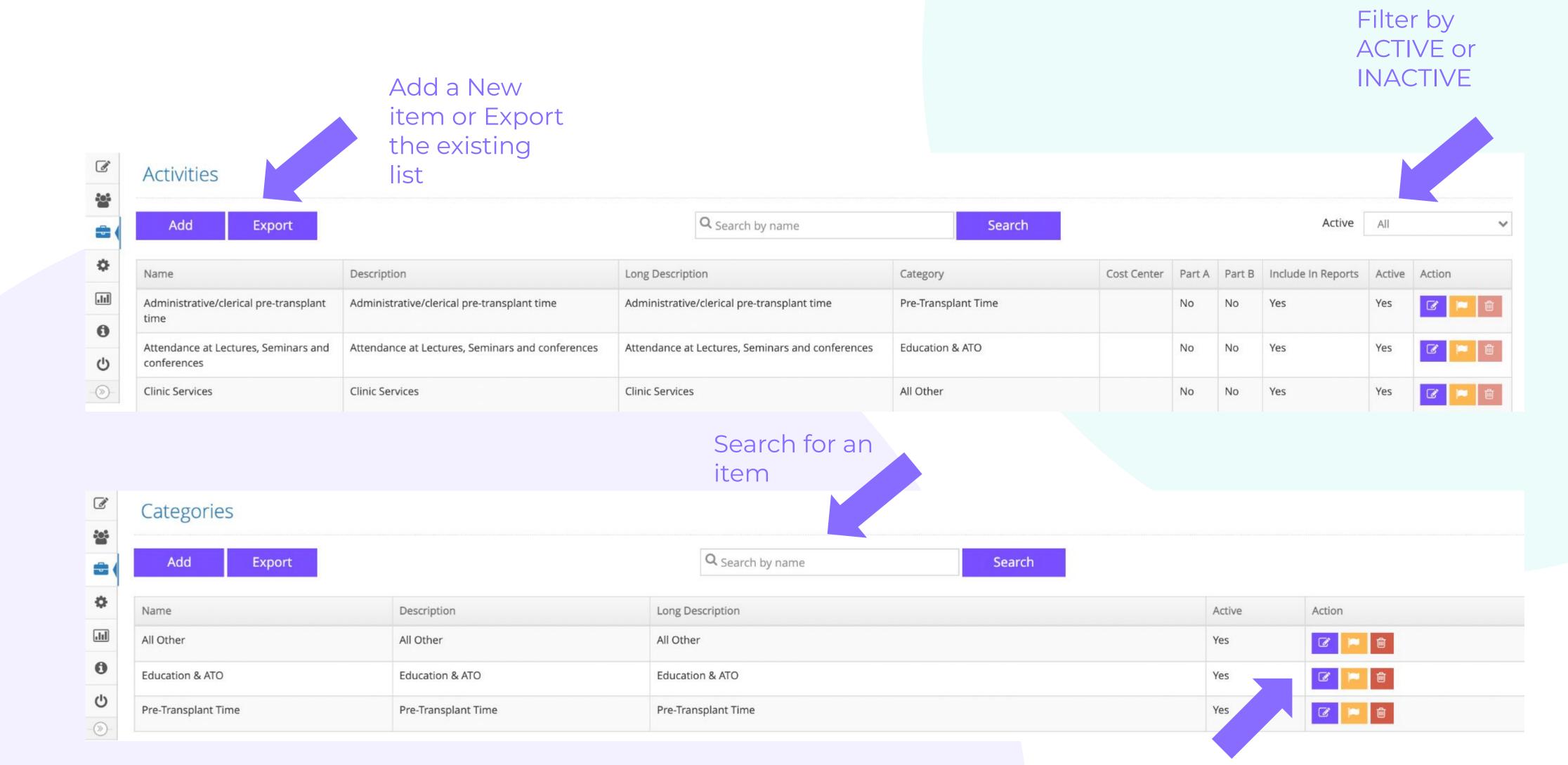
- 1) ACTIVITIES specific functions being carried out and reported on
- 2) CATEGORIES groups of specific timed activities
- 3) TIME FORMS forms that Reporters access to submit time
- 4) TIME PERIODS timeframes of the year when you are capturing data



Forms (cont'd)

Activities

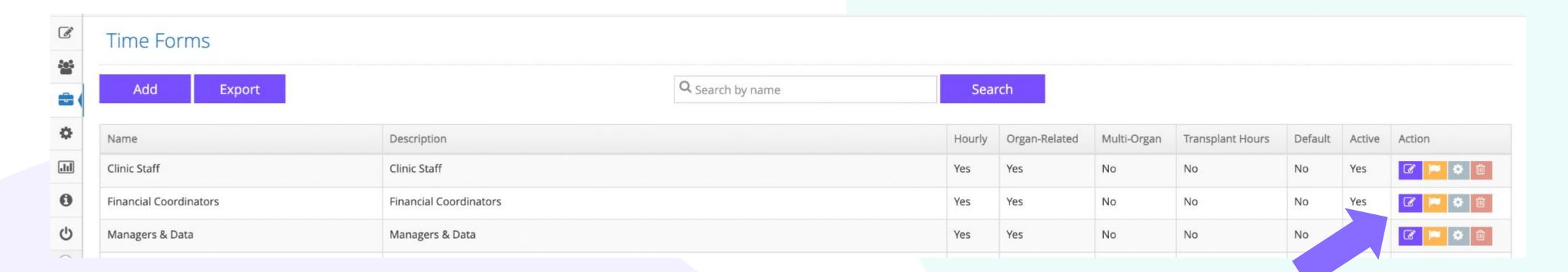
Categories



Actions: Edit, Mark Active/Inactive, or Delete

Forms (cont'd)

Time Forms



Search by name or date

Actions: Edit, Mark Active/Inactive, Set/Reset Default, or Delete

Time Periods

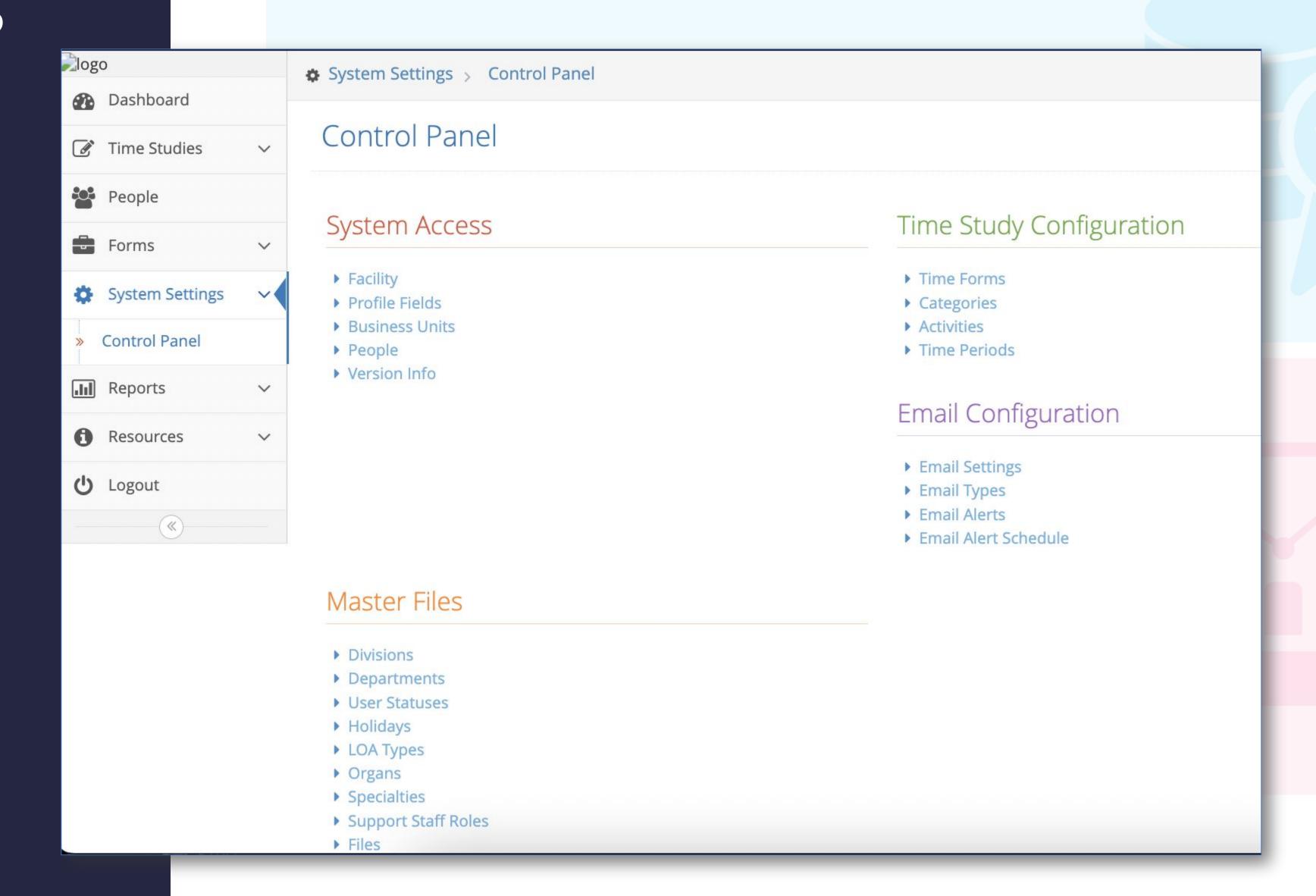
-								
Ø.	Time P	eriods						
ioi			***************************************					
	Add	A	dd Weekly	E	xport		Q Search by date or form name Search	
٠	Start Date	End Date	Required	Schedule	Fiscal Year	Quarter	Time Form(s)	Action
alıl	9/4/2022	9/10/2022	Yes	Monthly	2023	3	Clinic Staff, Financial Coordinators, Managers & Data, Pharmacists, Physicians, Psychologists, Social Workers & Dieticians, Transplant Assistants & Admin, Transplant Coordinators	3 1
0	8/7/2022	8/13/2022	Yes	Monthly	2022	3	Clinic Staff, Financial Coordinators, Managers & Data, Pharmacists, Physicians, Psychologists, Social Workers & Dieticians, Transplant Assistants & Admin, Transplant Coordinators	
Q	7/24/2022	7/30/2022	Yes	Monthly	2022	3	Clinic Staff, Financial Coordinators, Managers & Data, Pharmacists, Physicians, Psychologists, Social Workers & Dieticians, Transplant Assistants & Admin, Transplant Coordinators	

System Settings



System Settings

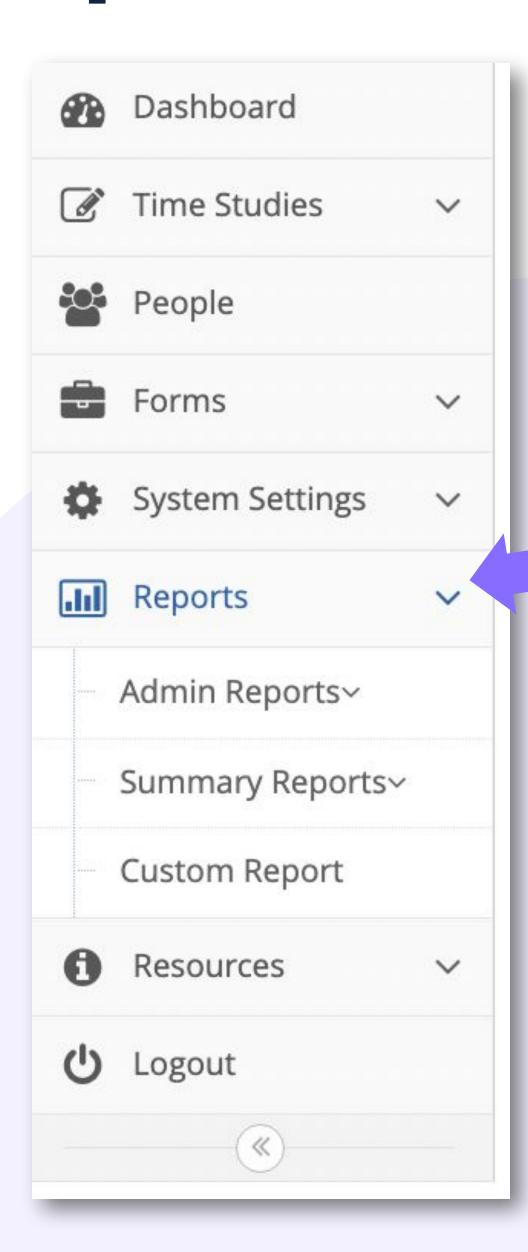
During Implementation, System Settings are configured for you by Time Study. After launch, Admins govern how the system functions using the Control Panel.



Reports



Reports





ADMIN REPORTS

Provides data at a micro level to review or take action

SUMMARY REPORTS

Provides macro level calculations/totals meant for overview and analysis purposes

CUSTOM REPORTS

Permits on-the-fly reports of submitted records, which can be filtered and grouped at any level. These settings can be saved as templates for future use.

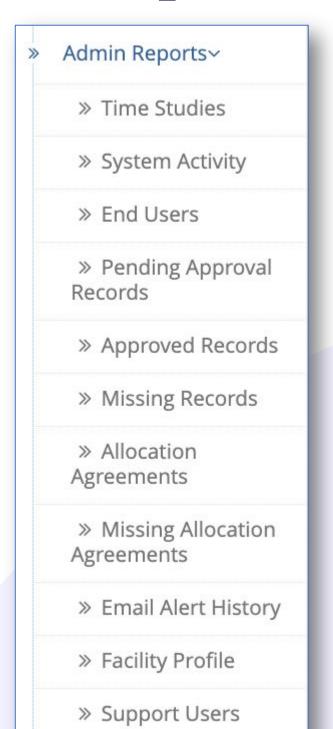
Export

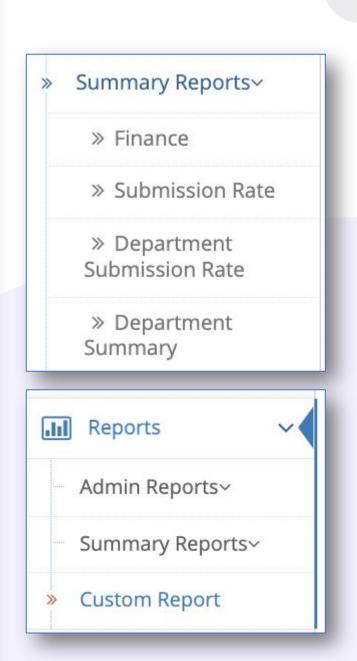
The results from most reports can be exported as a .csv file.

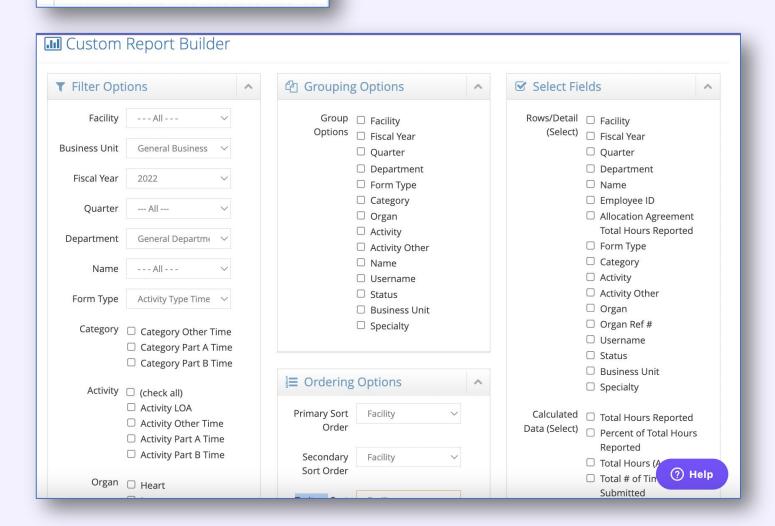
Filter

Most records permit filtering the search by factors such as: Facility, Business Unit, Department, Fiscal Year, Quarter, Date, or User's Name.

Reports cont'd







Admins have access to many reports. See the full list of reports to the left.

A few highlights:

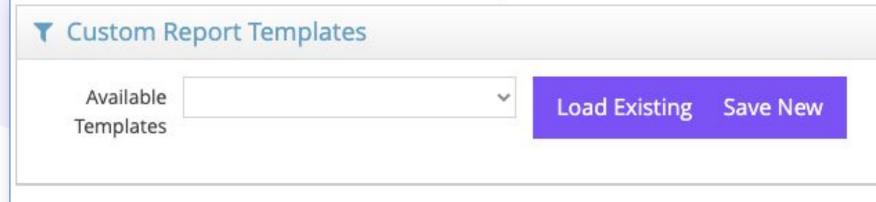
- **Time Studies -** This report returns a list of time studies that are "On Hold" or "Completed."
- **End Users -** This report provides user profile information such as department, email address, and hire date.
- **Pending Approval Records -** If you have decided that time studies will be manually approved, this report provides a place to approve or return the record.
- **Missing Records -** This Report returns a list of time studies that have not been submitted; they are either "On Hold" or not started. You can also see *expired* missing records and take action to extend the deadline date if desired.
- **Support Users -** This report provides a list of Supporters and the Reporters assigned to them.
- **Finance -** This report is used for Cost Reporting Purposes. It provides a calculated breakdown of reported hours by activity: each activity's total hours reported, its annualized hours, what percent of the entity's total hours belongs to each activity.
- **Submission Rate -** This report displays submission rate as a percentage for the fiscal year selected.
- Department Summary This report provides calculations based on how many hours were submitted per activity
- Custom Report This is a very robust tool that will permit you to build your own personalized report, either to use once or to save as a template for re-use.

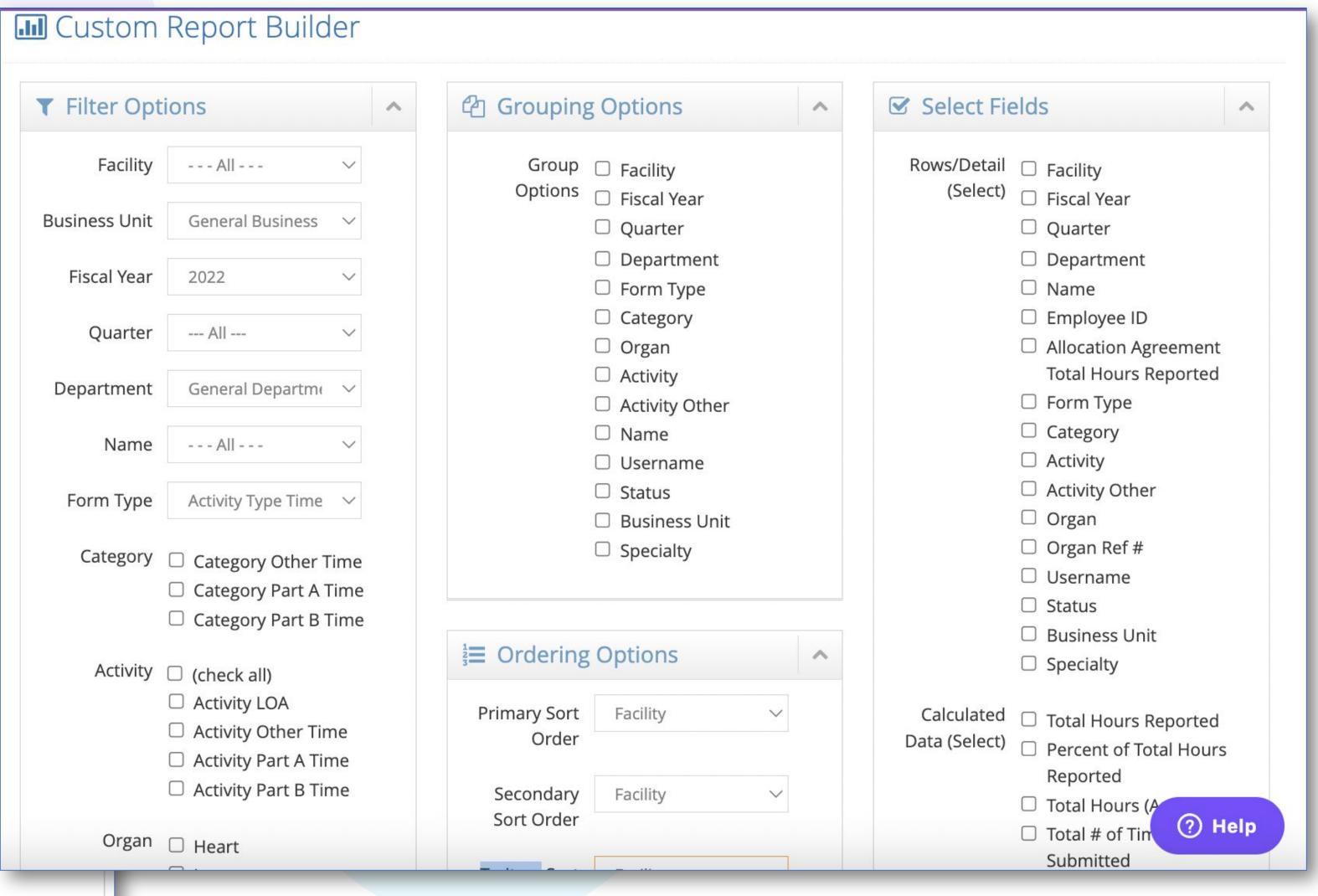
Custom Reports



Build your own reports:

- Filter to get only the records you need
- Determine Grouping Options to indicate by which fields any numbers should be summed
- Select which fields you want to see in the final report
- Select the Sort Order for your results



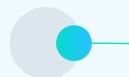


You can generate reports, then save them as templates to reuse in the future.

Help 8 Info



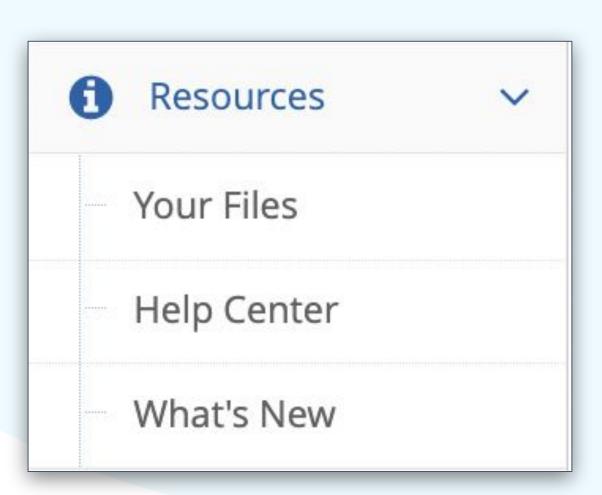
Resources



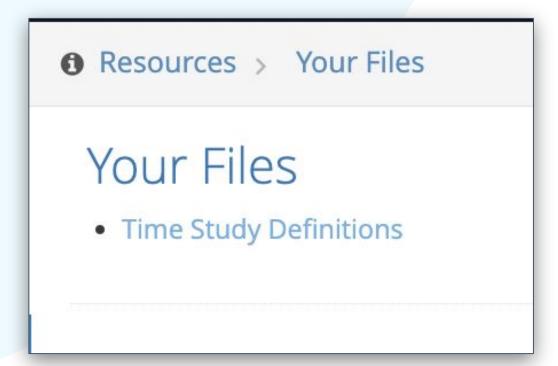
TIME STUDY TECHNICAL SUPPORT

Time Study offers three options in the Resources menu under the information "i" icon in your Quick Nav:

- Your Files
- Help Center
- What's New



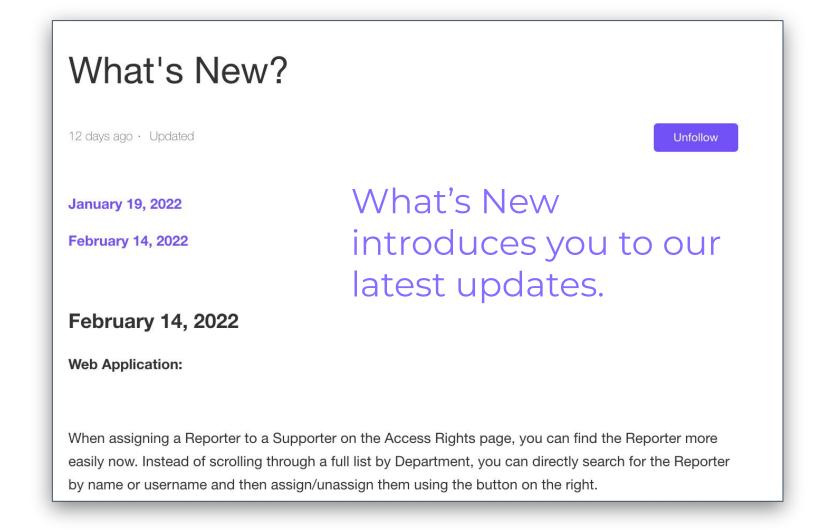
Your Files contains documents created specifically by/for your company.



If you need technical assistance, please use the Help bubble in the bottom right of the website to create a support ticket.

The Help Center is where you can find User Guides and our Q&A.

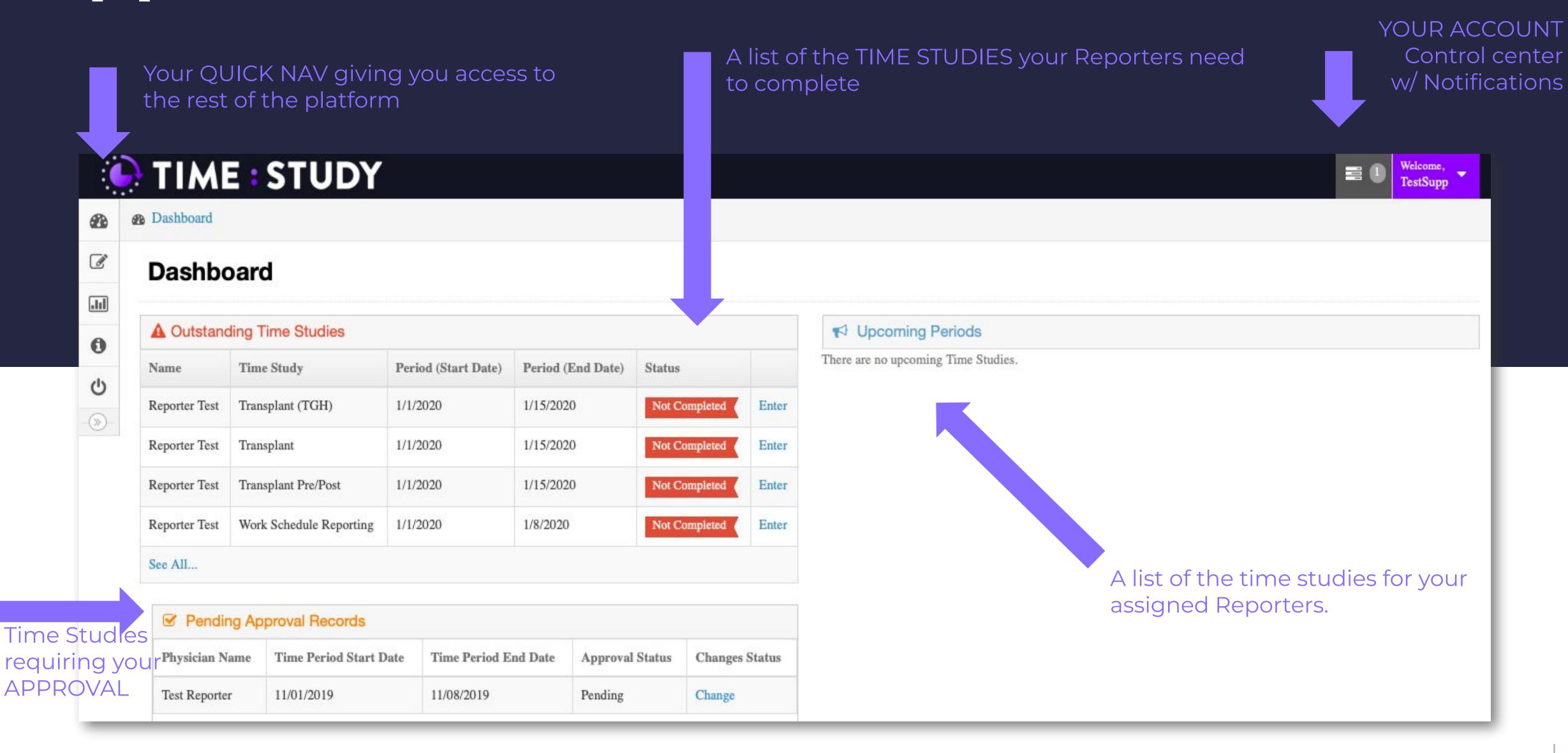
Knowledge Base / User Guides		
All Users	Reporters	
How do I log in?	How do I install the time:study NOW Mobile App?	
How do I change or reset my password?	Reporters I Training Guide	
What is the difference between the Reporter, Supporter, and Administrator roles?	How do I use my dashboard? (for Reporters)	
How do I get help?	How do I complete a time study?	
	Reporters I Review completed and upcoming time studies	
	How do I unlock a time study if I submitted something incorrectly?) Heli



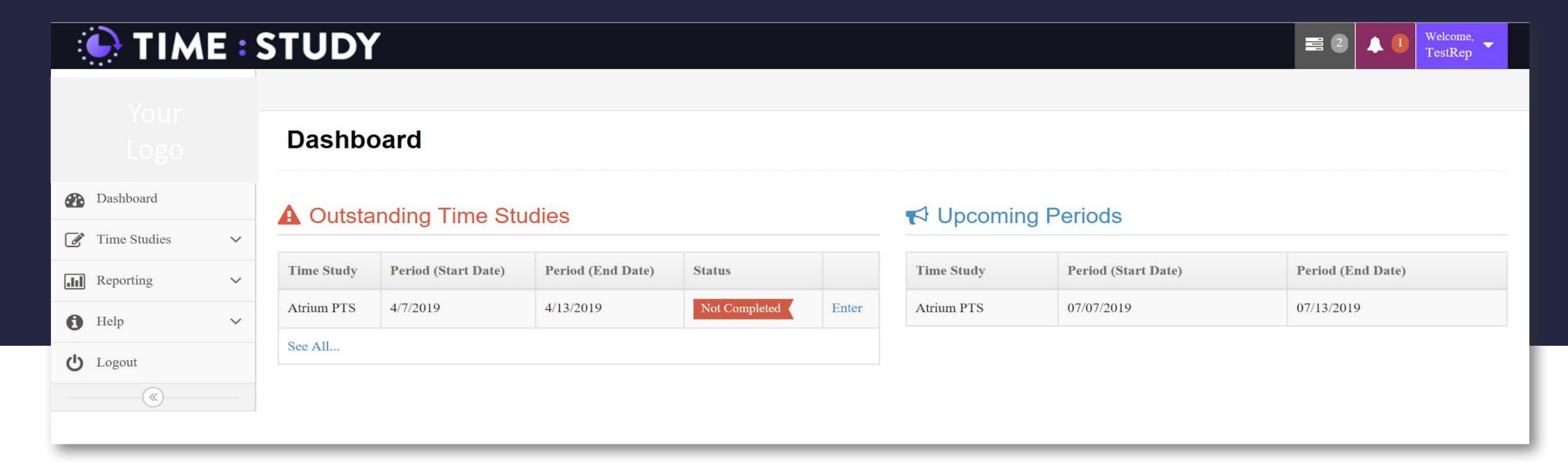
A Look at Reporter and Supporter Dashboards



Supporter View



Reporter View



This user-friendly interface is for your practitioners & staff:

At-a-glance quick reminders & status updates Log & save time throughout the time study period View of upcoming time study schedules